Infosys® | CONSULTING

VIEW POINT

# EUDAMED: UNIFYING HEALTHCARE DATA TO EMPOWER THE FUTURE

The introduction of the European Database on Medical Devices (EUDAMED) is a monumental shift in the regulatory landscape of the healthcare industry. It is a strategic move by the European Union (EU) to address historical challenges of data fragmentation and regulatory oversight, heralding a new era of transparency, safety, and innovation. EUDAMED is more than just a database; it is a digital backbone designed to provide a "living picture" of the medical device lifecycle, ultimately defining the future of how medical devices are developed, monitored, and used.

## EUDAMED: Digitalizing and Unifying the Data Landscape

**Historical Challenges:** The medical device sector in Europe has long operated on a fragmented system, with data residing in disparate national databases and various formats. This made it difficult for authorities to get a complete view of the market, track devices efficiently, or respond to safety concerns quickly across the EU.

**Solution:** EUDAMED's primary mission is to solve this by creating a centralized, comprehensive electronic system. It's a fundamental move from fragmentation to centralization, with its six interconnected modules serving as the pillars of this new data architecture:

### Actor Registration

A single point of truth for registering all economic operators, including manufacturers, importers, and authorized representatives, each with a unique Single Registration Number (SRN).

### UDI/Device Registration

The core of traceability, where every device is logged with its Unique Device Identification (UDI), providing a standardized and consistent record.

### Notified Bodies and Certificates

Centralizing information on all certificates issued by notified bodies, providing greater transparency on conformity assessments.

### Clinical Investigations and Performance Studies

A single repository for data on clinical trials, enabling a clearer picture of a device's safety and performance from the start.

### Vigilance

A streamlined system for reporting serious incidents and field safety corrective actions, allowing for faster and more coordinated responses.

### Market Surveillance

A module for authorities to collaborate and coordinate on inspections and enforcement actions, ensuring consistent oversight across member states.

This digital unification not only streamlines processes but also creates a single source of truth, eliminating redundancies and inconsistencies that were common in the past.

## Implementation Reality: Navigating Implementation in Phases

The implementation of EUDAMED has been a complex and multi-phased journey. The transition from legacy processes to a fully digital ecosystem is fraught with challenges, and a realistic understanding of this journey is crucial for success.

### The Transition from Legacy Processes

For many companies, the move to EUDAMED requires a fundamental overhaul of their internal data management processes. Historically, data might have been scattered across different departments, systems, and even countries. The transition necessitates a structured approach to data collection, cleaning, and standardization to meet EUDAMED's stringent requirements.

### From 'Concept to Code' - The Journey

The development and implementation of EUDAMED has been an extensive 'concept to code' journey, with the European Commission building the system module by module. While the system is now live, a phased approach to mandatory use allows stakeholders to acclimatize. This journey involves a continuous process of technical development, user testing, and guidance publication from the EC.

## Challenges and Mitigation

The path to EUDAMED compliance is not without its own hurdles. Companies can anticipate several significant challenges, but with a proactive approach, these can be effectively mitigated.

| Challenge | Mitigation |
|---|---|
| **Data Quality and Standardization.** The most common and significant challenge is the poor quality and lack of standardization in legacy data. EUDAMED's stringent data fields and formats require a level of precision that many companies' internal systems were not built for. | Conduct a comprehensive data audit and gap analysis early in the process. Invest in data cleansing and enrichment initiatives. Establish a robust MDM solution with a dedicated data governance team to maintain data integrity. |
| **Resource and Expertise Gaps.** Smaller and mid-sized companies may lack the internal regulatory and IT expertise to navigate the complex EUDAMED requirements and build the necessary technical integrations. | Partner with a specialized IT or consulting firm that has a deep understanding of both EUDAMED regulations and technical implementation. This can fast-track compliance and help the company build internal capabilities over time. |
| **Phased Implementation and Evolving Guidance.** The phased, module-by-module rollout of EUDAMED, combined with evolving guidance from the European Commission, can create uncertainty and a moving target for compliance. | Adopt an agile and flexible project management approach. Stay informed by actively monitoring official European Commission publications and participating in industry workshops. Use the EUDAMED "Playground" test environment to validate processes and data well ahead of mandatory deadlines. |
| **Integration with Existing Systems.** Integrating EUDAMED's M2M interfaces with disparate legacy systems can be a complex and time-consuming technical undertaking. | Leverage commercial off-the-shelf (COTS) software solutions designed specifically for EUDAMED compliance. These solutions often come with pre-built APIs and connectors, significantly reducing development time and risk. |

## Unlocking the Full Potential of EUDAMED

'EUDAMED is a journey, not a destination.' As the system becomes fully mandatory and widely adopted, the future of healthcare will be reshaped in several ways:

### A Truly Integrated Healthcare Ecosystem

EUDAMED's data will become a central node in a larger digital healthcare ecosystem, linking with other national and global databases. This will enable unprecedented levels of traceability and collaboration.

### AI and Analytics-Driven Regulation

With a centralized, clean data source, regulators and companies can leverage AI and advanced analytics to identify potential safety risks even faster, moving from reactive to proactive surveillance.

### Driving a New Era of Innovation

As the regulatory burden shifts from fragmented, manual processes to a streamlined digital platform, companies can reallocate resources to innovation. Transparent data can also be used to identify unmet medical needs and drive the development of new, life-saving devices.

## Conclusion

EUDAMED is not merely a 'checkbox' for compliance; it is a catalyst for fundamental digital transformation within the medical device industry. While the regulatory deadlines are a compelling driver, companies that view EUDAMED as a strategic opportunity rather than a regulatory burden will be best positioned to thrive in the new era of healthcare.

## Way forward:

To ensure successful adoption of EUDAMED, organizations should prioritize early compliance planning and invest in digital infrastructure that aligns with EU regulatory expectations.

Establishing strong, ongoing collaboration with Notified Bodies will help navigate complexities and reduce delays. Continuous monitoring of EU updates and proactive internal alignment will be key to staying ahead. Ultimately, embracing EUDAMED not just as a regulatory requirement but as a strategic opportunity will drive safer and more transparent healthcare.

## About the Authors and Contributors:

### Gokulraj Manickam

**Consultant, IC LS**

Gokul is an experienced Life Sciences and Medical Devices consultant with over 14 years of expertise across Regulatory Affairs, Manufacturing, Project Management, and Supply Chain. He has successfully led initiatives in regulatory compliance and manufacturing process design, driving improvements in product performance for global clients. With a strong interest in R&D and innovation, Gokul is keen to explore AI-driven use cases that can transform the healthcare industry.

### Aditi Sen

**Senior Consultant, IC LS**

With 14+ years of deep expertise in Regulatory Compliance, RIMS & DMS implementation, Data governance, LDC integration, PMO operations and Smartsheet enabled Project Management, Aditi is passionate about leveraging AI and emerging technologies to drive transformation and deliver measurable value for clients.

### Revathi Mure

**Analyst, IC LS**

with over six years of experience in the Life Sciences industry, with deep expertise in R&D-focused data analytics. Her core competencies include Regulatory Information Management (RIMS), Master Data Management implementation and integration, Identification of Medicinal Products (IDMP), eXtended EudraVigilance Medicinal Product Dictionary (xEVMPD), and product and portfolio management.

### Mahendra Kumar

**Senior Consultant, IC LS**

Regulatory affairs and Life Sciences consulting expert with 15+ years of experience in pharma and MedTech industry. Mahendra specializes in regulatory strategy, data governance, eCTD publishing, Publishing, Documentum and RIMS implementation, data migration and compliance management. Mahendra is passionate about global regulations and AI-driven automation to help organizations achieve compliance and enhance regulatory and business process efficiency.

### Naveen Nirmal Kumar Devaraj

**Principal Consultant, IC LS**

With over 20+ years of diverse experience, Dr Naveen Kumar has been actively involved in numerous implementations and complex data migration projects spanning Clinical, Pharmacovigilance, and Regulatory domains. As a seasoned Product Owner and Solution Architect, Dr. Naveen combines deep domain expertise with a strong business acumen to drive AI-enabled transformation initiatives. Passionate about aligning technology with business goals, Dr. Naveen fosters collaboration across stakeholders to deliver scalable, compliant, and high-value solutions that accelerate drug development and safety monitoring. His leadership ensures seamless transitions during system upgrades and migrations, while championing innovation to maximize operational efficiency and client satisfaction.

Infosys® | CONSULTING

## ABOUT INFOSYS CONSULTING:

Infosys Consulting is a next-generation consulting partner that bridges strategy and execution. With an AI-first mindset, deep industry knowledge, and the combined strengths of business and technology consulting, it helps enterprises turn bold vision into tangible outcomes, faster, smarter, and at scale.

Infosys Consulting is helping some of the world's most recognizable brands transform and innovate. Our consultants are industry experts that lead complex change agendas driven by disruptive technology. With offices in 20 countries and backed by the power of the global Infosys brand, our teams help the C-suite navigate today's digital landscape to win market share and create shareholder value for lasting competitive advantage.

**CONNECT WITH US**

LinkedIn YouTube